

CASE STUDY

Seamless delivery. Exceptional results.

At the annual iManage conference, NOVAPLEX CEO Michelle Langton fixed a corrupt Devonshires document in under five minutes; a task their previous system took hours to complete. This was the moment that everything changed.

 CLIENT Devonshires Solicitors	 SECTOR Law	 SCALE 380+ staff	 OFFICES London · Birmingham · Colchester · Leeds
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WHY DEVONSHIRES CHOSE NOVAPLEX

Devonshires had **outgrown its existing document solution**. The **system** was functional, but **dated**. Users were frustrated. Templates lacked consistency across practice areas. And critically, it **couldn't support the firm's planned upgrade** to iManage. Devonshires needed a solution that was **intuitive, future-ready, and deeply integrated** into their ecosystem. They found it in NOVAPLEX.

NOVAPLEX DELIVERED FROM DAY ONE

NOVAPLEX implemented its Template Studio DOCS suite and Transform solution, delivering immediate, measurable improvements:

Consistent brand, everywhere

Templates enforcing visual identity across all documents, while still allowing flexibility.

User-first experience

A modern, intuitive interface replacing a legacy system that users had disengaged from.

Seamless iManage integration

Eliminating friction and inefficiencies that had previously slowed teams down.

Effortless brand refresh rollout

Previously complex and time-consuming, firm-wide template updates became simple and seamless.

Smarter automation

Integration with Azure Active Directory enabling templates to auto-populate user data, reducing errors and saving time.

All of this was delivered during a period of significant IT change, including a full laptop refresh, a move to Windows 11, and the rollout of a new iManage environment. Despite its complexity, the transition landed cleanly and without fuss. **And in IT, that means everything.**

IN DEVONSHIRES' OWN WORDS



"This is a partnership we are confident in; the NOVAPLEX software not only meets our needs, it exceeds them. Their attitude and responsiveness open new possibilities. I thoroughly appreciate their approach to working with us to get the best for our business — both now and in the future."

— Gavin Searley, IT Manager, Devonshires



Change to NOVAPLEX

If your document systems are slowing you down, creating inconsistency, or holding back wider transformation, it doesn't have to be that way.

Visit novaplex.co.uk to see how quickly that can change.