

CASE STUDY

Twice the speed. Half the cost. Zero frustration.

EMW's previous document solution was difficult to use, expensive to maintain, and failed to deliver consistent formatting despite extensive training. NOVAPLEX transformed their document workflow with Transform — delivering 100% faster performance, 50% cost savings, and 50% improvement in document restyling success.



CLIENT
EMW Law



SECTOR
Law



SCALE
100+ staff



OFFICES
Milton Keynes · Northampton · Watford · London · Brighton

WHY EMW CHOSE NOVAPLEX

EMW's existing software wasn't working. House style consistency was impossible to maintain. Cross-referencing within documents was difficult and time-consuming. Despite extensive training, users still found the system frustrating and the firm was paying significant maintenance costs for software that didn't deliver.

EMW approached NOVAPLEX for advice. Transform was recommended as the best solution—software that actually works the way lawyers need it to work.

NOVAPLEX DELIVERED FROM DAY ONE

NOVAPLEX implemented Transform, delivering immediate improvements in speed, usability, and results:

Easy rebranding and restyling

Restyle documents to house style and fix numbering and layout issues effortlessly—no more formatting battles.

100% performance improvement

Dramatic speed increase compared to the previous solution—documents that took hours now take minutes.

Smart cross-reference management

Review and fix broken, possible, and active cross-references easily—reducing document review and fix time dramatically.

Custom functionality built for EMW

NOVAPLEX developed brand new features that directly addressed EMW's specific needs—now included in the core product.

Definition term consistency

Review terms in use, check consistency, and sort with built-in tools that prevent errors before they happen.

The results speak for themselves: **50% improvement** in document restyling success rate, **50% increase in user technology uptake**, and **50% year-on-year cost savings**. Users who previously avoided the system now rely on it daily.

IN EMW'S OWN WORDS



"NOVAPLEX listen. They are incredibly responsive to our needs and have proven they are agile enough to deliver a tailored solution that works for our business. We will make 50% savings year on year, but for me it's not just about price, it's about the value they can deliver."

— Lee Killner, IT Director, EMW Law



Change to NOVAPLEX

If your document software is frustrating users, costing too much, and failing to deliver consistency, it doesn't have to be that way.

Visit novaplex.co.uk to see how quickly that can change.