

CASE STUDY

Empowering Our People

Ranked by Best Companies as the UK's 2025 Best Law Firm to Work For, Howes Percival builds its technology strategy around its people: less time on mundane admin and more on work that matters. NOVAPLEX supports that by simplifying document processes, improving consistency and delivering immediate value from tools people already use.

 **CLIENT** Howes Percival |
  **SECTOR** Law |
  **SCALE** 700+ staff |
  **OFFICES** Cambridge · Leicester · Manchester · Milton Keynes · Northampton · Norwich · Oxford

WHY HOWES PERCIVAL CHOSE NOVAPLEX

For Howes Percival, technology investment is about more than functionality. The firm wanted a client-centric supplier prepared to invest in a long-term partnership, one focused on digital adoption and on maximising the value of technology already in place.

The goal was to help people work more effectively, remove unnecessary effort from document production and ensure every technology decision delivers measurable value. That meant standardising documents, streamlining workflows and laying the groundwork for future innovation.

NOVAPLEX DELIVERED FROM DAY ONE

Combining Transform and Compare by Novaplex with a collaborative, client-focused approach, NOVAPLEX delivered practical results across the business:

Improved return on investment

Replacing an existing solution with Compare increased ROI immediately, while extending the functionality users rely on every day.

Readiness for AI-enabled workflows

Consistently structured documents give AI initiatives a stronger foundation, positioning the firm for the next generation of legal technology.

Faster document standardisation

With Transform, lawyers and support teams apply approved styles and consistent formatting in moments. The result is less manual correction and higher quality across the firm.

Time back for meaningful work

Removing repetitive tasks and unnecessary administrative effort lets teams focus on the work that makes a real difference for clients, with less day-to-day frustration.

Better technology adoption

Simple workflows and visible outcomes helped users understand the value straight away, driving engagement and accelerating adoption across the business.

Beyond the software, the relationship itself has become an important part of the value NOVAPLEX delivers.

Open conversations and collaborative problem-solving have built lasting confidence on both sides.

IN HOWES PERCIVAL'S OWN WORDS

“NOVAPLEX products deliver real value because they solve practical problems for our people and help us get more from the technology we already own. NOVAPLEX understands the importance of listening to clients and having open conversations. The team is accessible, responsive and willing to work collaboratively to improve outcomes.”

— Lee Kilner, IT Director, Howes Percival

Change to NOVAPLEX

If your teams are losing hours to formatting, struggling with inconsistent documents or paying for technology that isn't delivering, it doesn't have to be that way.

Visit novaplex.co.uk to see how smarter document solutions can improve adoption, increase efficiency and deliver measurable returns on investment.