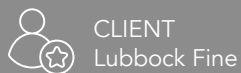


CASE STUDY

Double dilemma. Single solution.

Lubbock Fine needed to upgrade to iManage 10 and convert to LLP status simultaneously. NOVAPLEX supported both transformations in parallel, completely removing the risk of outdated documents and delivering seamless execution without business disruption.



CLIENT
Lubbock Fine



SECTOR
Chartered Accountants



SCALE
200+ staff



OFFICES
London · Dubai

WHY LUBBOCK FINE CHOSE NOVAPLEX

Lubbock Fine was already a NOVAPLEX client when these two critical changes converged. The timing was particularly challenging. An upgrade was needed during a period of unprecedented change, alongside the decision to convert to LLP. This required careful management of all documents and content across the business.

The solution couldn't be simple template changes. It needed to be intelligent enough to understand how each document should be treated based on its lifecycle, whilst ensuring operations continued with no interruption or incorrect documents sent to clients.

NOVAPLEX DELIVERED FROM DAY ONE

NOVAPLEX supported both transformations in parallel, delivering seamless execution:

Intelligent document management

A solution smart enough to understand how each document should be treated based on its lifecycle—not just simple template changes.

Uninterrupted remote working

Easy transition to the upgraded version ensuring staff could work from home without software challenges during critical times.

Complete risk removal

Completely eliminated the risk of users sending out old and incorrect document content during the LLP transition.

Brand consistency maintained

LLP conversion executed while maintaining document integrity with consistent branding, everywhere.

Seamless iManage 10 upgrade

Timely migration to the upgraded system, working closely with the iManage provider to remove all friction from the process.

Despite the challenges, the transformation was executed flawlessly and on schedule. Staff continued working without disruption. Old documents were automatically flagged and removed from circulation. The complexity was handled behind the scenes—exactly how it should be.

IN LUBBOCK FINE'S OWN WORDS



NOVAPLEX assisted us through the complexities of a change in legal status and associated document content. Their expertise was invaluable—they provided us with an understanding of the challenges and recommended how we could ensure the risks of users sending out old and incorrect documents could be completely removed. The support provided by NOVAPLEX cannot be overstated as they also assisted, working with our DM Provider, with our migration to iManage 10.

— Oliver Scofield, Head of Technology, Lubbock Fine



Change to NOVAPLEX

If you're facing system challenges or complex business transformations that could potentially disrupt your operations, it doesn't have to be that way.

Visit novaplex.co.uk to see how we manage complexity without disruption.